



June 16, 2021

Dear Patient:

You are receiving this letter because you are scheduled to have a procedure at our facility in the upcoming weeks. We have implemented many additional processes to help protect our patients, staff, and providers. Our goal is to continue to care for the community but at the same time keep a CLEAN facility that you are confident coming into.

Below are a few processes we have updated for these unprecedented times:

- 1) Screening questions are asked during your pre-operative calls.
- 2) All patients coming into the facility will have a COVID-19 test 7 days prior unless:
  - a. The patient is FULLY vaccinated for COVID-19 (> 2 weeks out past final shot)
  - b. The patient has tested Positive for COVID-19 within the last 90 days.
- 3) We are regulated by Medicare and therefore masks are required at all times when inside the building.
- 4) Social distancing will be followed in accordance with the CDC.
  - a. **1 caregiver** will be allowed to wait with the patient in Pre-op.
  - b. During the procedure, the caregiver will wait outside the building.
  - c. **1 caregiver** will be allowed to accompany the patient in the Recovery space.
- 5) A patient and caregiver temperature is taken upon entering the building.
- 6) Hand Hygiene for all is stressed and encouraged.

While we make every effort to provide a CLEAN environment for our patients, staff, and providers, we need your assistance as well.

Thank you for your partnership and allowing us to care for you.

Sincerely,

A handwritten signature in black ink that reads "Lindsey Kroenke RN BSN".

Lindsey Kroenke, RN, BSN  
Administrator  
St. Joseph Center for Outpatient Surgery, LLC